| <u>Joanne</u> |
|----------------------------|
| <u>info</u> |
| Fox Valley Electric |
| Tuesday, December 10, 2019 |
| |

You know that I only use Rosie partners for all my problems so please give a big purple ribbon to Fox Valley Electric and their service technician Gilberto T.

The entire company is to be complimented. I sent them an email message via their contact form on Sunday evening with a note of the need to have an experienced person install an electric wall oven lower heating replacement unit. Mary Ann called me back on Monday morning to say they could do that kind of work. Gilberto arrived Tuesday morning about 15 minutes earlier than scheduled and INSTALLED the replacement element I had ordered with no problems. I was very happy with their work and you may use me for a referral. Thanks again for always being happy with your well-chosen associates.

Jo