



Ryan



06/26/2020

East Valley Floors is the way to go! Von and his team recently did a commercial floor for my company. I got a few bids just to compare prices, as expected all prices were competitive. Not knowing much about the flooring industry I had a lot of questions. Von had answers to everything I threw at him where it was a struggle with the two other companies. I was lucky to even get to talk to the other estimators that originally came out. I spoke with an answering service with one of the companies and then never got a callback. I chose to go with East Valley floors because of the great communication, honesty, and scheduling. Our building has high traffic and is considered an essential business so we are extremely busy. The fact that Von assured me they could get us scheduled a day out from the time the bid was approved and then complete the job in one day was huge. I will say he underestimated his team as they showed up thirty minutes early communicated everything that Von and I had discussed so there were no errors during installation and then completed the hardwood floor in two rooms and a bathroom (1000sqft) in 5-6 hours. They were friendly and did extremely good work. When the floor was completed Von came back to put his eye to the floor to make sure we were content and there were no issues an average joe like myself wouldn't know! In today's world that is rare. If you are in need of a floor of any sorts East Valley Floors is the route to go!



**East Valley Floors Response**

06/28/2020

Thanks \*\*\*\*! It was a pleasure to work with you and your company. The waterproof floor you selected will give your company a professional image for many years to come. We appreciate your kind words. VonPayne, President East Valley Floors Inc.